TERMS AND CONDITIONS

PRODUCT GUARANTEE

CAS GOLF (Pty) Ltd ("CAS GOLF") endeavors to ensure that the highest standard of goods and services are delivered to you, our customer.

- 1. Should any product delivered fail to meet your expectations you may return same goods as follows:
 - 1.1 The customer must contact the offices of CAS GOLF on shop@casgolf.co.za and request an exchange before returning any goods.
 - 1.2 Subject to the terms set out herein, the first exchange on an order is at no cost to the customer.
 - 1.3 The shipping costs of any exchanges after that will be discussed and agreed with the customer, and exchanged goods will be sent once payment has been made for shipping.
 - 1.4 If the customer is not satisfied with the cost of shipping, the customer will be refunded for the garment in question once the garment has been returned to CAS GOLF, ensuring the returned garment(s) adheres to conditions in paragraph 2 below.
- 2. Goods submitted for return/exchange will only be accepted if:
 - 2.1 Returned within 30 days from date of purchase.
 - 2.2 It's in its original condition.
 - 2.3 The customer presents the original till slip/invoice and credit card receipt (proof of payment) where applicable.
 - 2.4 Claims of defects in goods, unless clearly visible, will be subject to investigation prior to the provision of a remedy.
 - 2.5 No option of a refund/exchange if goods have been specifically made or ordered, damaged, misused or damage amounts to ordinary wear and tear.
- 3. No refunds on sale goods.

TERMS OF USE

1. TERMS

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